

# It is Worth Investing In the Digital Future



/ November 2021

/ Unity Group

< since.1997 >

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We are digital commerce transformation experts. We help companies around the world to digitalize all aspects of business and gain the technological advantage.



> The World is Changing. Companies Need to Respond

State of Digital Business Report, Progress revealed that 47% of companies haven't started their digital transformation yet - while 59% are worried that it might already be too late for them.

The same study found that 55% of businesses believe they have less than a year before they start to suffer financially and lose market share.

Furthermore, highly engaged customers buy 90% more frequently, spend 60% more per purchase, and have 3x the annual value (compared to the average customer).

Source: SuperOffice



Commerce Transformation alters the entire business ecosystem, giving wise adopters a strong competitive advantage.



> Commerce Transformation . Strategic Leap Forward

The art of replacing outdated business models with smart digital solutions.



Maximizing sales opportunities and opening new channels, regardless of region, sector or industry.



Offering appealing ways for customers to engage with business 24/7 and on any platform. Leveraging data to create winning strategies with informed decisions based on hard facts. Continuously optimizing digital processes to free up resources for more innovation.

Creating new, globally connected business models enabled by API Economy.



Deploying scalable infrastructure and agile practices to keep up with today's pace of change.





# Commerce Transformation . Since 1997

We've been enabling companies to improve and innovate their commercial operations since 1997. Our team is always on top of modern trends and technologies. It's how we've digitally transformed our clients' businesses time after time.

### > Commerce Transformation . Credentials

>24

Years on the market

Delivered projects

500+

350+

Active clients

Experts in their fields

Employees enojys atmosphere at work

25%

Growth rate

93%

Vigital
 Potential
 Fully
 Realized >

### > Independent Reviews. Clutch

Clutch FIRMS THAT DELIVER

A platform connecting firms that deliver with their future clients. With 200,000+ agencies in 500+ categories, it enables leaders to explore top services and solutions across industries to find the right resource for their business. It also allows companies from around the world to navigate their business buying decisions with confidence, thanks to unbiased reviews conducted by Clutch analysts, publications containing industry trends and insights from thought leaders, alongside comparisons of businesses and solutions in a specific market. 4.7

High ranking

Top E-commerce Developers

Zrd

3rd

Top AWS Consultants



3<mark>rd</mark>

Top Magento Designers and Developers





# Impactful Solutions . Enabled by Technology

First and foremost, we implement solutions that make a real impact. Our extensive technology expertise ensure we choose the right solution for specific needs. The strategy and business goals of our clients are our priority.

### > Commerce Transformation . 4 Foundations



Operations

Core

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### > Customer. Improved Engagement & Experience

**E-commerce B2B:** Digital shops available everywhere, anytime and on any device.

**E-commerce B2C:** Take relations to the next level through digitally streamlined distribution.

**Mobile Solutions:** Well designed and highly performant solutions to conquer the growing mobile segment.

**Self Service Platforms:** Provide your clients with more independence through intuitive digital interfaces.

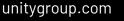
**Web Portals:** Feature-rich, online spaces for customers to explore and interact with your business.

**Digital Experience:** Offer personalized experiences across all digital channels, created in real time.

Powered by technology:

• Xperience. 10 Magento 2







### > Operations . Digitized for Day-to-Day Business Efficiency

**Product Information Management:** Automated, correct and up to date information wherever and whenever it's needed.

**Order Management:** Managing the entire process from order to delivery.

**Master Data Management:** Collect, store and secure all reference information behind your business processes and data strategies.

**Process Automation:** Eliminate manual tasks and streamline essential operations for faster, more reliable results.

Powered by technology:

**Content Management:** Centralize and accelerate content production across all your digital channels.







### > Data . Fuel for Digital Business

**Data Consulting:** Discover innovative uses of data to increase business performance.

**Data Engineering:** Take control of data across all your business applications.

**Data Analysis:** Gain deeper insight into your operations to make better, fact-based decisions .

**Machine Learning:** Automate complex tasks and processes through intelligent learning algorithms.



Powered by technology:



### > Core. Essential Services and IT Architecture

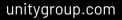
**System Integration:** Build future-proof business ecosystems by seamlessly connecting applications, services and data.

**Cloud Infrastructure:** A scalable, cost-effective platform for hosting complete business models.

Managed Services: Enhanced performance, availability and security of your systems and operations.

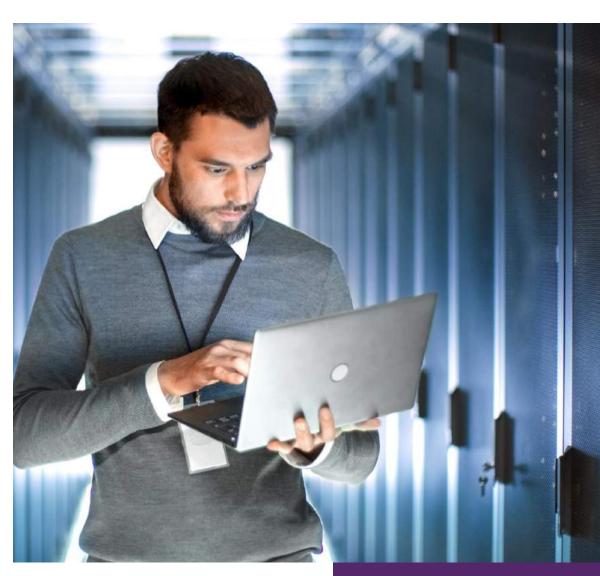
DevOps: Continued delivery and integration for fast releases, operational agility and robust solutions.

Powered by technology:









### > Solutions with Real Impact . Implemented by Leading Brands



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## All Results . One Agile Partner

We help digitalize all aspects of business, end-to-end... and beyond. Always a trusted partner that lives and breathes agile. Our approach ensures companies reach their full potential in minimum time and with maximum efficiency.

### > End-to-End Approach . And Beyond ...



#### Consult

Diagnosing challenges, identifying opportunities and planning digital commerce transformation



#### Design

Focusing on key objectives and integrating market & user research to refine ideas



#### Implement

Agile delivery in close collaboration across business and IT



#### Support

Ensuring seamless operation, managing updates and continuously optimizing costs & performance

#### Evolve

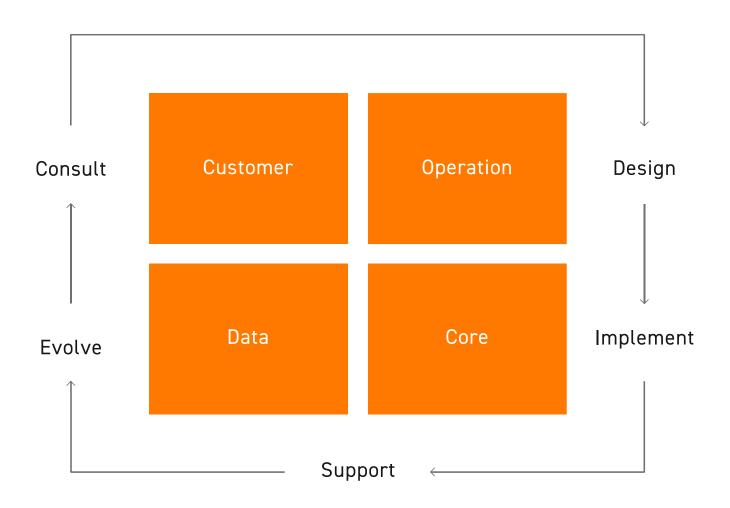


Adapting to market needs, responding to changing priorities and pivoting to greater success



> Commerce Transformation

> This is our distilled process,
 perfected over 23 years
 helping companies digitalize





# Worthy of Trust . Ask Our Clients

If you want to know us, talk to our clients. We'll happily put you in touch with companies around the world so you can see for yourself how we helped them succeed.

## DIGITAL KNIGHTS

# 90% of companies would recommend us to other businesses

"Unity Group is in the top 7% of Boutique Tech Teams Digital Knights has screened" **Malwina Krupa** Senior Operations Manager



### Customized Digital Experience Platform for Faster Business Development

#### **Bernard Golko**

E-commerce / Digital Director Europe & Board Member at OnniBus Unity Group once again showed its professionalism by delivering the project on time (with a short deadline in mind) and approached it with the creativity and responsiveness of an F1 race car!



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### TUBADZIN

### Comprehensive B2B System, from Wholesaler to Retail Outlet

Unity.Commerce implementation streamlined and simplified the sales process – as a result the majority of orders are now executed online.





### Optimized B2B Platform for Ordering Marketing Materials

Paulina Strumińska POP Administrator, DDB Warsaw When choosing the company to which we wanted to entrust the project, we were guided mainly by the criterion of trust and experience, confirmed by references in the implementation of large IT projects







### VOLKSWAGEN

GROUP POLSKA

# API-based, highly available integration of over 30 systems

#### Krysztof Jeger

Head of IT Systems Integration and Maintenance Team, Volkswagen Group Polska The Anypoint Platform solution and Mule Enterprise Service Bus, both maintained and developed by Unity Group, are a crucial part of our IT architecture. Our long and fruitful cooperation with the company makes us recommend Unity Group as a responsible and competent partner.



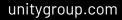




### Digitalization of Critical Business Processes

Hubert Gołębiowski

IT Project Manager, GATX Rail Europe Time and again, Unity Group has proven to be an effective partner. Internal stakeholders are impressed with the timeliness and quality of their delivery, as well as with the team's professionalism, reliability, and trustworthiness. Customers can expect an impactful engagement.

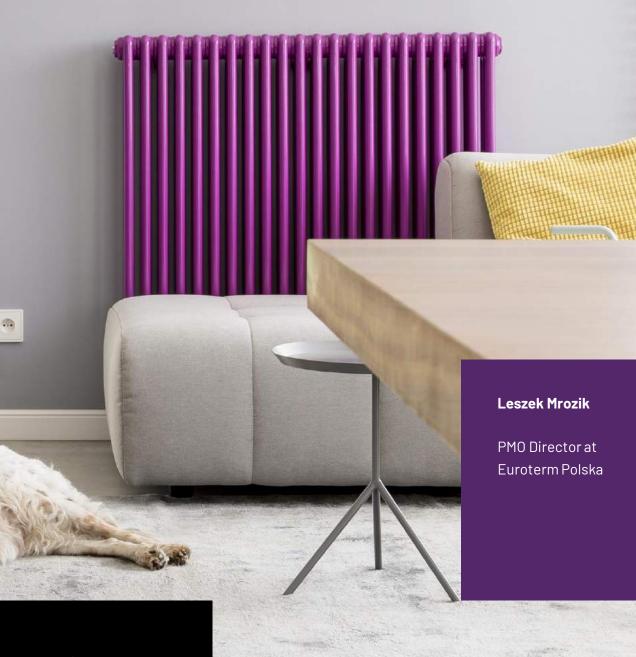








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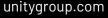




# Integrated e-commerce system: ERP, PIM, WMS, B2B platform ONe

Unity Group is a business partner of technological solutions that perfectly navigates design issues. They created the right solution for us, adapted the work methodology and implemented the activities, ensuring the highest quality standards. This combination of professionalism, commitment and timeliness gives enormous comfort of cooperation, and the effect, in our case, exceeded expectations

**ON**<sup>©</sup>







# Total Honesty . Committed Delivery

Our reputation has been built for over 20 years. We are always honest about the possible challenges upfront and through experience, we know how to adapt on the spot and resolve them. When we commit to a project we never back down. And we deliver - fully.

### > Company History

	• <b>Empathy is established in Krakow</b> - one of the first Internet Software House on the Polish market specializing in creating dedicated applications and e-commerce		<ul> <li>Internet Designers SA takes over Empathy Internet Software House; Grupa Unity is created from the merger of Internet Designers, Contium and Empathy brands</li> </ul>		<ul> <li><b>Dynamic international expansion</b> (offices in New York and Zurich)</li> </ul>	
1997	2000	2003	2012	2018	2019	2020
<b>University of Sc</b> starts their own Internet Designe	University of Science and TechnologyDesigners - one ofstarts their own business - this is howSoftware House onInternet Designers is created - one ofmarket specializingthe first interactive agencies on thededicated application			<ul> <li>Brand consolidatio transformation into</li> </ul>		• <b>Rebranding</b> , new consolidated offer, further internationalization of communication activities and building a strong global brand

> 20+ Years on the Market . 500+ Delivered Projects





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### > Strategic Focus Areas

# Our people – the foundation

- Unique organizational culture giving us an unparalleled competitive advantage
- Friendly work environment supporting the development of the employees and the whole company
- Competent and collaborative teams focused on delivering tangible value for our clients

### Digital Commerce Transformation

- Deliver innovative E2E commerce solutions for retail, wholesale and related industries (automotive, transport, finance)
- Become a trusted digital transformation advisor and strategic IT solution & service provider for companies across the globe

#### Leader in Poland

- Become the "top-of-mind" commerce transformation expert
- A thought leader through our R&D activities, publications, and industry events
- Build E2E commerce transformation capabilities with "best-of-breed" technology and business partnerships

#### Global expansion

- Increase revenue streams from international clients to diversify the business
- Extend international presence, starting with the Nordics, UK, US and DACH
- Pursue targeted acquisitions in CEE (delivery) and EU & US (sales and consulting)

### > Segmentation

### Core industries

- Retail
- Wholesale
- Automotive
- Transport
- Finance

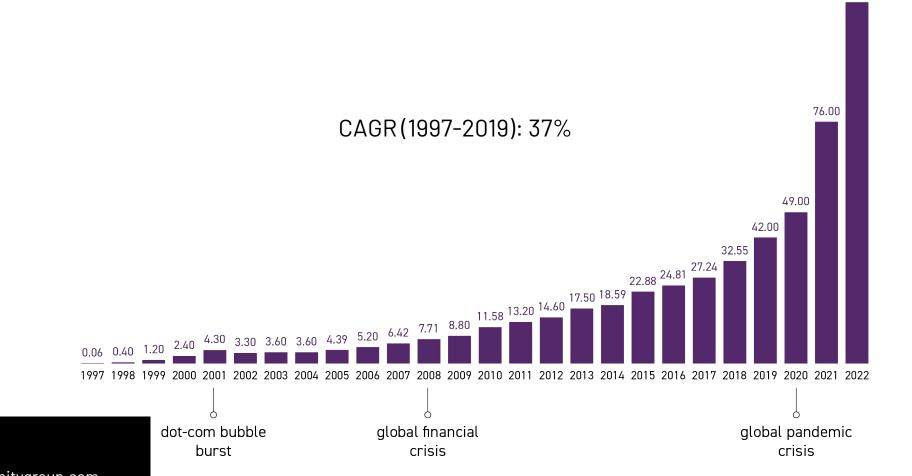
### Target markets

- Poland
- Nordics:
  - Finland
  - Sweden
  - Norway
- UK
- DACH
  - Germany
  - Switzerland
- North America
  - US
  - Canada

### Client types

- Large international enterprises
- Large CEE players
- Strong mid-size regional companies
- Innovative startups

### > Revenues / 1997 - 2020



 We have always believed in internet technology. This belief has led us over the years to the company we are today.

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- Although we have encountered some crises in our history, only once did we see a y / y decline in revenues, right after the dot-com bubble burst at the beginning of the 21st century.
- A picture is worth more than 1000 words > Unity Group's revenues over the years (left).



	2020	2019	2018	2017
Net Revenues from Sales	49,130,000 PLN	42,316,000 PLN	32,779,000 PLN	27,181,000 PLN
EBITDA	3,446,000 PLN	5,944,000 PLN	4,121,000 PLN	2,014,000 PLN



# People . Making a Difference

We know that a people-first mentality brings the best results and that's why working with us is really cool. Our biggest strength is people! We care for them and we empower them. We work with our clients as one team and that's what truly makes a difference.



### > Management Board



Piotr Wrzalik MANAGING PARTNER

Marek Lose MANAGING PARTNER

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> What We Do. Our Mission

# We understand the world of new technologies and we guide our clients there

### > Where We're Going . Our Vision



We are enabling our clients to realize the full digital potential of their business.



We will create products, services and systems in the newest technologies.



Hundreds of millions of people around the world will use our products and solutions.



### > We support communities . IT Corner

- nationwide association of technology companies
- communication platform for exchange of experience and cooperation
- participates in and supports local technology communities
- cooperates with representatives of cities, universities, organizations and likeminded clusters
- co-creates and supports local IT ecosystems and takes part in building hubs of innovation





#### is an active member of

# **T**CORNER

**Grzegorz Rudno-Rudziński** CEO ITCorner Managing Partner Unity Group

## Our Values . Your Investment



Commerce Transformation . Since 1997



Total Honesty . Committed Delivery

All Results .
One Agile Partner



Worthy of Trust . Ask Our Clients



Impactful Solutions . Enabled by Technology



People . Making a Difference

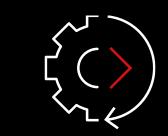
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### > Contact Us . The Digital Future Awaits



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